

Czech Speaker - Fujitsu Łódź

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Czech Speaking Service Desk Agent

CZECH SPEAKER Job Description/Purpose: Service Desk Agent will be responsible for acting as a first point of contact for all customers queries and end to end ownership of all elements leading to a successful and efficient resolution Responsibilities: - Answering customers' IT related queries in a professional manner - Network and e-mail accounts administration - Daily check of tasks assigned by the manager Skills Required: - Proficiency in Czech and good English - Customer service / IT experience will be an asset - Interpersonal skills crucial for working in a customer service centre such as: excellent communication skills, readiness to work flexible hours, customer orientation, teamwork, optimism and enthusiasm. We offer: - An interesting job in one of the largest IT companies - Challenging work environment - Highly motivated team and international corporate culture - Full-time job - Competitive salary - IT & soft skills trainings Please apply via e-mail - HR.Lodz@ts.fujitsu.com Please include the following statement: "I hereby authorize you to process my personal and store data included in my job application for the needs of following and future recruitment processes (in accordance with the Personnel Protection Act 29.08.1997 no 133 position 883.

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